



# MASSACHUSETTS MENTAL HEALTH RESOURCES



**Need to talk?**  
**Need a quick referral for someone who needs to talk?**

**National Suicide Prevention Lifeline:** Call 1-800-273-8255 Available 24 hours everyday

**Red Nacional de Prevención del Suicidio:** 1-888-628-9454 Available 24 hours everyday

**NAMI Helpline:** Call 1-800-940-6264 M – F 10:00 am – 6:00pm EST

**Crisis Text Line:** Text 741741

**Emergency:** Call: 9-1-1

*For an electronic version of this document with live links to these trusted websites listed below, please visit [www.osymigrant.org/mentalhealth](http://www.osymigrant.org/mentalhealth).*

⇒ **Substance Abuse and Mental Health Services Administration**

Click on Behavioral Health Treatment Services Locator.

Find treatment facilities confidentially and anonymously (enter an address, city, or zip code). Search by:

- Type of Care
- Service Settings
- Emergency Mental Health Services
- Facility Operation
- Payment / Insurance / Funding Accepted
- Payment Assistance Available
- Special Programs / Groups Offered
- Age Groups Accepted
- Language Services
- American Indian or Alaskan Native Languages
- Other Language

Eligible mental health treatment facilities include:

- Facilities that provide mental health treatment services and are funded by the state mental health agency (SMHA) or other state agency or department
- Mental health treatment facilities administered by the U.S. Department of Veterans Affairs
- Private for-profit and non-profit facilities that are licensed by a state agency to provide mental health treatment services, or that are accredited by a national treatment accreditation organization



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## ⇒ [Massachusetts Department of Mental Health](#)

- The Department of Mental Health, as the State Mental Health Authority, assures and provides access to services and supports to meet the mental health needs of individuals of all ages; enabling them to live, work, and participate in their communities.
- [DMH Resource Guides](#)
- To find a county DMH/DS office, visit the [Massachusetts Association of County Administrators of Mental Health and Developmental Services](#).

⇒ [Massachusetts 211](#) is a free referral and information helpline that connects people to a wide range of health and human services, 24 hours a day, 7 days a week. To contact 2-1-1, simply dial the numbers 2-1-1 from any phone.

## ⇒ [National Suicide Prevention Lifeline](#): 1-800-273-8255

[Live “chat” with Lifeline staff is an option.]

The National Suicide Prevention Lifeline is a national network of local crisis centers that provides free and confidential emotional support to people in suicidal crisis or emotional distress 24 hours a day, 7 days a week. We are committed to improving crisis services and advancing suicide prevention by empowering individuals, advancing professional best practices, and building awareness.

## ⇒ [Crisis Text Line](#): Text 741741

Crisis Text Line is free, 24/7 support for those in crisis. Text 741741 from anywhere in the US to communicate by text with a trained Crisis Counselor. Crisis Text Line trains volunteers to support people in crisis. Their goal is to help texters move from hot moments to a cool calm. Sometimes that means making referrals to longer term or local resources.

- [Resource Handout about the Crisis Text Line](#)

## ⇒ [NAMI/National Alliance on Mental Illness](#)

NAMI is a nationwide advocacy group for individuals and families living with mental illnesses.

Call the NAMI Helpline: 800-950-6264 (Monday – Friday, 10:00am – 6:00pm EST)

Or, in a crisis? Text NAMI to 741741 ○



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- [Massachusetts NAMI State Organization](#) Phone (617) 580-8541

- NAMI Affiliate Directory: 1 Massachusetts affiliates

⇒ [Mental Health America](#)

Mental Health America promotes mental health as a critical part of overall wellness, including prevention services for all, early identification and intervention for those at risk, integrated care, services and supports for those who need it, with recovery as the goal.

- [Massachusetts Affiliate Mental Health America](#)

⇒ [Mental Health First Aid](#)

This national web site has links to find a MHFA course near you. Mental Health First Aid teaches people how to identify, understand, and respond to signs of mental illnesses and substance use disorders in your community.

⇒ [Depression and Bipolar Support Alliance](#)

DBSA provides hope, help, support, and education to improve the lives of people who have mood disorders.

⇒ [Active Minds](#)

Text "Brave" to 741-741 to reach the Crisis Text Line (free 24/7 support). Active Minds is changing the conversation about mental health impacting college students and mental health on 600 campuses, including 37 in Massachusetts.

⇒ [Boys Town National Hotline 1-800-448-3000](#)

Text: VOICE to 20121

The Hotline is open 24 hours a day, 365 days a year, and is staffed by specially trained Boys Town counselors. It is accredited by the American Association of Suicidology (AAS).

- Spanish-speaking counselors and translation services representing more than 140 languages are available, along with a TDD line (1-800-448-1833), that allows counselors to communicate with speech-impaired and hearing-impaired callers.